

Subject: 311 bulky item request

From: Blair Besten

Date: 12/19/2016 10:30 AM

To: Roger Gendron

CC: Chris Hillman <Chris.Hillman@changelives.org>, Ari Simon <ari.simon@lacity.org>, Noah Strouse <noah@historiccore.bid>, Paola C Flores <florespaola.c@gmail.com>, Joel Holwerda <Joel.Holwerda@changelives.org>

Roger,

Just wanted to give you the update. Chris contacted 311 when you and I last spoke and placed the order. The details of that order are shown below.

The City has refused to take them due to the weight. We have the same dilemma. These will need to be removed in stages as we can afford and add the weight to our truck. We are also over-burdened by Christmas trees and other debris this time of year, so I hope you can bear with us.

I have copied CD14 -- perhaps the City can assist us with other bulky item pickup over the coming weeks.

Service Request # 1-393267512

Location: 215 W 7TH ST, 90014

You can check the status of your request by

1. Visiting <https://myla311.lacity.org>
2. Using the mobile app from [Google Play](#) or the [Apple Store](#)
3. Contacting LA Sanitation with your service request number

Email: san.callcenter@lacity.org

Telephone: (800)-773-CITY

TTY : [\(213\) 473-4112](tel:(213)473-4112)

LASAN Customer Care Center is open 24/7.

Thanks for reaching out to me. I have copied our office



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